

In the name of Allah, the compassionate, the merciful



Charity Registration No. 1152922

Cemetery Address and Telephone Numbers: 57 Elmbridge Road, Hainault, Essex IG6 3SW 020 8502 6000/07729 707013

Correspondence Address: PO Box 2241, Ilford IG1 9UX

Website and E mail address: www.gardens-of-peace.org.uk info@gardens-of-peace.org.uk

FUNERAL SERVICES FEES

Full service:

- | | | |
|---|---|-------------|
| - Ambulance transport for janazah within London and Essex (hospital, mosque, house, cemetery) | } | FROM £650 * |
| - Assist with sorting out paperwork at the Registrar of Deaths | } | |
| - Provide ghusl facilities including kafan | } | |
| - Carry out/assist with ghusl | } | |

* A supplement may become payable depending on the length of journey required and the number of trips that are necessary

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FUNERAL SERVICES - TERMS & CONDITIONS

- 1 In all cases a Funeral Arranger will need to be appointed by the immediate family of the deceased. This individual will act as the sole liaison point with Gardens of Peace, to ensure funeral services are delivered in line with expectations and also to take responsibility for the payment of fees relating to the funeral services provided
- 2 Where the Funeral Arranger does not wish for a fully inclusive service to be provided (transport/use of ghusl facilities and assistance with the ghusl itself) then this must be communicated to cemetery staff as early as possible in advance and the appropriate fees payable agreed
- 3 Fees relating to funeral services provided need to be settled in advance at the cemetery offices. An official receipt will be provided
- 4 At all times during the ghusl if the deceased is male, only male attendees will be allowed. Likewise if the deceased is female, only female attendees will be allowed. Attendees must obide by instructions given by cemetery staff during the conduct of the ghusl, in particular in relation to the number of helpers/attendees for the ghusl itself, in accordance with health and safety rules
- 5 No photography/video will be permitted while ghusl is being conducted
- 6 For operational reasons the location where ghusl is conducted may be varied at the discretion of the cemetery and the Funeral Arranger will be notified of this as much as possible in advance
- 7 Any damage caused to ghusl equipment and facilities by not listening to and following instructions as to their use from cemetery staff will need be paid for and the liability for this rests with the Funeral Arranger
- 8 The Hall of Remembrance/Janazah Ghar is to be used solely for Janazah salat only, and not as a location for viewing the body of the deceased. This is to comply with planning conditions at the cemetery
- 9 The general rules and regulations of the cemetery, which are displayed on notice boards at the cemetery and a copy of which is available on request, must at all times be followed where relevant
- 10 The funeral car/ambulance can only be driven by cemetery staff as other drivers are not insured. At all times the funeral car/ ambulance driver's instructions must be followed
- 11 The decision of the Cemetery Manager in matters relating to the conduct and provision of funeral services is final
- 12 Any complaints should be in the first instance be made in writing to the Cemetery Manager. If the complaint has not been resolved then please write to the Trust marked 'Private & Confidential' at the registered address